

# NEBRASKA PUBLIC POWER DISTRICT

Schedule:           CS                Issued:           11/18/11            
 Supersedes Schedule:           CS                Issued:           11/15/10            
 Sheet No.:           1                of           3           Sheets

## GENERAL CUSTOMER SERVICE CHARGES RATE SCHEDULE

### (Name of Schedule)

AVAILABLE: To all retail service Customers for miscellaneous service operations.

APPLICABLE: To any person, firm, association, or corporation, public or private, which purchases retail power and energy from the District.

#### CUSTOMER SERVICE CHARGES:

##### Nonrefundable Connect Charge:

Applicable to every new account, move, transfer, etc., during the District's normal working hours, except for the two landlord options as follows herein. \$20

Landlord Option 1 - Applicable to landlords who have a landlord agreement on file agreeing to have electric service put into their name without District notification when a tenant disconnects from electric service. \$5

Landlord Option 2 - Applicable to landlords who have a landlord agreement on file agreeing to have electric service put into their name but requires notification by the District when a tenant disconnects from electric service. \$10

Applicable to new accounts requesting service connection after the District's normal working hours. \$175

##### Late Payment Charge:

Applicable to accounts on or after the sixth calendar day from the due date. \$15

##### Collection Fee:

Applicable to delinquent accounts in which there is a personal visit made to the Customer's premises to collect on an amount that is in arrears. (Not to be charged in addition to a reconnect fee.) \$50

##### Reconnect Service after Disconnect for Nonpayment of Bill:

Applicable during the District's normal working hours. \$65

Applicable after the District's normal working hours. \$150

TAX CLAUSE: In the event of the imposition of any new or increased tax or any payment in lieu thereof, in excess of that provided for under Article VIII, Section 11 of the Nebraska Constitution, by any lawful authority on the production, transmission, or sale of electricity, the rate provided herein may be increased to reflect the amount of such tax or in lieu of tax increase.

Approved:           11/10/11                Resolution No.:           11-84                Effective :           January 1, 2012            
 Issued By:           Todd A. Swartz

# NEBRASKA PUBLIC POWER DISTRICT

Schedule: CS Issued: 11/18/11  
Supersedes Schedule: CS Issued: 11/15/10  
Sheet No.: 2 of 3 Sheets

## GENERAL CUSTOMER SERVICE CHARGES RATE SCHEDULE

(Name of Schedule)

### Insufficient Funds Check Fee:

Applicable to accounts when a Customer's check is returned to the District from a banking institution due to insufficient funds. \$35

### Temporary Service Charge:

Applicable to the installation (and subsequent removal) of single-phase temporary service requiring an extension from existing distribution secondary of one span or less in accordance with the District's General Extension Policy for Retail Electric Services and Facilities. Includes installation of a meter on a Customer supplied service pole and meter loop. \$160

### CUSTOMER DEPOSIT CHARGES:

All Customer deposit charges shall be administered in accordance with established District policies and the District's Retail Service Rules and Regulations.

### Residential Deposits:

Applicable to new residential Customers who are tenants.

\$150 or a current credit reference from any U.S. utility. Deposit may be paid in two equal installments with the first installment due at time service is requested and the second installment due with the first bill.

Applicable to existing residential Customers with a poor credit history (that is, non-sufficient fund check, disconnection of service for non-payment, collection of payment at Customer's premise, or meter tampering or theft of services).

\$150 deposit upon the first event resulting in a poor credit history determination and an additional \$150 deposit for each subsequent event up to a maximum deposit equaling two (2) times the highest monthly billing within the twelve (12) month period prior to the event.

### Nonresidential Deposits:

Applicable to new nonresidential Customers.

Two (2) times the highest estimated monthly bill (but not less than \$150)

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NEBRASKA PUBLIC POWER DISTRICT

Schedule: CS Issued: 11/18/11
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Sheet No.: 3 of 3 Sheets

GENERAL CUSTOMER SERVICE CHARGES RATE SCHEDULE

(Name of Schedule)

Applicable to existing nonresidential Customers with a poor credit history (that is, non-sufficient fund check, disconnection of service for non-payment, collection of payment at Customer's premise, or meter tampering or theft of services).

Two (2) times the highest actual or estimated monthly bill (but not less than \$150)

Alternatives to cash deposits include surety bonds, irrevocable letters of credit, Dunn & Bradstreet ratings demonstrating credit worthiness, audited financial statements demonstrating credit worthiness or other assurances of security if deemed acceptable by the District.

Residential Customer deposits will be held for a period of one (1) year and nonresidential Customer deposits will be held for a period of three (3) years. Deposits shall earn interest at a rate equal to the One-Year U.S. Treasury Bill effective on the first working day of the year, less one (1%) percent, but not less than zero (0%) percent. Customers who have had deposits held by the District for the period indicated above and who have established an excellent credit history for the past twelve (12) months will have their deposit, including interest, applied to their account.

RESERVATION OF AUTHORITY AND RIGHT TO AMEND:

The District retains and reserves the right, power and authority to modify, revise, amend, replace, repeal or cancel this rate schedule, at any time and in whole or in part, by resolution adopted by the District's Board of Directors.

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